

12.4.19



Duration 2 ½ Hrs

Marks: 75

Note: Answer all questions

Figures to the right indicate full marks

Q1. A. Match the following with appropriate answer (any 8) (08)

- |                               |                                |
|-------------------------------|--------------------------------|
| 1) Supportive Model           | a) Stressed                    |
| 2) Collegial Model            | b) Lay-off survivors sickness  |
| 3) ERG theory                 | c) Disagreement over the goals |
| 4) Two-factor theory          | d) Partnership                 |
| 5) Type A- Personality        | e) Leadership                  |
| 6) Trauma                     | f) Clayton                     |
| 7) Conflict                   | g) Fredrick Herzberg           |
| 8) Organizational Development | h) No clear outcome            |
| 9) Compromising Strategy      | i) Win-Win                     |
| 10) Confronting Strategy      | j) Planned Change              |

Q1. B. State whether following statements are true or false (any 7) (07)

- 1) Theory X & Y of Motivation is profounded by McGregor.
- 2) Linguistic intelligence is the capacity for speech & use language in various settings.
- 3) Spiritual intelligence is concerned with the growth of the human being.
- 4) Interest group is a formally structured group.
- 5) In forming stage group prepares for break up.
- 6) Effective goals are measurable goals.
- 7) The open self is our basic public personality.
- 8) Sub Cultures are mini cultures outside the organization.
- 9) Conflicts may be constructive or destructive.
- 10) Role ambiguity is a major source of extra organisational stressor.

Q2. A. "Organisational Behaviour is interdisciplinary in nature". Explain (08)

B. State the goals of Organisational Behaviour. (07)

OR

Q2.P. Describe ERG theory of motivation. (08)

Q. Briefly enumerate the X and Y theory of motivation. (07)

Q3.A. What are the five dimensions of emotional intelligence? (08)

B. State the important properties of groups. (07)

OR

Q3. P. Explain the model for creating the teams. (08)

Q. Suggest the guidelines for effective feedback. (07)





Q4. A. What are the effects of stress. Explain in brief (08)

B. Write a note on time management. (07)

OR

Q4. P. State the functions of Organisational culture. (08)

Q. Briefly enumerate the sources of conflict. (07)

Q5. A. What are the essential aspects of Organisational Development. (08)

B. Explain the process of OD. (07)

OR

Q5. Write short notes on any three of the following questions. (15)

- a) Steps to implement change.
  - b) Coping with stress.
  - c) Johari Window.
  - d) Benefits and limitations of OD.
  - e) Spiritual Intelligence.
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