Paper / Subject Code: 85504 / Human Resource Management

TYBBI sem I Reg. Exam may - 2019

06/5/19.

[Time: $2\frac{1}{2}$ Hours]

[Marks:75]

Please check whether you have got the right question paper.

N.B:

- 1. All questions are compulsory.
- 2. Figures to the right indicate full marks.



07

- Q.1 A) State whether the following statements are True / False (Any 8)
 - a) Effective mana ement of human resources has national significance.
 - b) Globalisation has led to outsourcing of jobs.
 - c) The critical incid nt method is used for job evaluation
 - d) In job rotation, the employee is shifted from one job to another.
 - e) Promotion somes as an incentive to employees.
 - f) Job postings are n external sources of recruitment.
 - g) Off the job training is to improve know edge about latest developments.
 - h) Performance appraisal sources as a two fold purpose
 - i) Incentives may be individual based or group based.
 - j) Employees feel isolated if they feel that their are not having on impact on the organization.

B) Match the columns (Any 7)

| | В |
|---------------------------|---------------------------------------|
| 1) SHRM | a) Middle large core assigned |
| 2) Job Enrichment | b) Use of company credit card |
| 3) HR planning | c) Efficient Training of workers |
| 4) External recruitment | d) Poaching |
| 5) Training | e) Horizontal Job loading |
| 6) Central Tendency Error | f) Focuses on business level outcomes |
| 7) Key executive benefits | g) Includes empowering employees |
| 8) Effective TQM | h) Personnel or manpower planning |
| 9) Competitors | i) Costly |
| 10) Job enlargement | j) Improve speed & accuracy |

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| Q.2 | a) | Discuss the role and functions of human resources manager in insurance sector. | 08 |
|----------|-----|--|-----|
| | b) | Explain with diagram common structure of the human resources department | 07 |
| | ((8 | OR | |
| | c) | Describe the different factors that affect job design. | 08 |
| | d) | Explain the objectives of human resources planning. | 07 |
| Q.3 | a) | Define promotion and elaborate on promotion by seniority & promotion by merit. | 08 |
| | b) | What is recruitment? Explain the internal sources of recruitment | 07 |
| | | $\mathbf{O}\mathbf{R}$ | |
| | c) | Explain the selection procedure in the Banking Sector. | 08 |
| | d) | Elaborate on the different tyj :s of interviews. | 07 |
| 0.4 | | | 15 |
| Q.4 | a) | What are the different methods of Training & cevelopment? | 15 |
| | | \mathbf{OR} | 0.0 |
| | c) | Describe the human errors in performance appraisal, | 08 |
| | d) | What are the factors affecting wages and salaries? | 07 |
| | | | |
| Q.5 | a) | Explain the different types of fringe benefits. | 08 |
| | b) | Describe the different methods and techniques of employees participation. | 07 |
| | | OR | |
| | | Write short notes (Any 3) | 15 |
| | a) | Globalisation & HRM | |
| | b) | Tob specification | |
| | c) | Job enlargement | |
| | d) | Factors affecting HRP | |
| | 2 3 | Types of transfer | |
| Car Mill | 1 | [7] [5] [4] [4] [4] [4] [4] [4] [4] [4] [4] [4 | |



Correction in Q.P.Code: 64694

1 message

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Correction in 2C00343 - B.Com. (Banking & Insurance)(Sem- VI)(Choice Based) (R-2018-19) / 85504 - Human Resource Management

Q.P.Code: 64694

Q.1) e) Promotion **serves** as...... instead of Promotion **somes** as......
h) performance appraisal **serves**...... instead of performance appraisal **source**........

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