

FYBMS sem I Reg & A.T.K.T. Exam NOV-2022

Malini Kishor Sanghvi College of Commerce and Economics

Subject: Foundation of Human Skills

Class: FYBMS

Sem: I

Time: 2.5 hours

11/11/22

Marks: 75



Note: 1) All questions are compulsory with internal choice.

2) Figures to the right indicate marks

Q1. A) Fill in the blanks: (Any – 8)

(8 Marks)

1. _____ is related to ability to reason.
2. Identical twins are also known as _____ twins.
3. The influence of _____ group is great, during adolescence.
4. _____ enjoy being with people, are full of energy and experience positive emotions.
5. Attitudes may be positive _____ or ambivalent.
6. Thinking refers to the _____ processing of data.
7. E.Q. makes a person more _____ intelligent.
8. A formal group is created by the organization to perform a _____ task.
9. Culture is mainly _____.
10. _____ is a widely used OD technique.

Q1. B) State whether True or False: (Any – 7)

(7 Marks)

1. Persons who achieve higher than their mental age are known as superior achievers.
2. A person has a healthy personality when he is physically, socially and mentally well.
3. Achievement orientation is about getting results.
4. Job involvement means a person's negative attitude towards his job.
5. All creative thinkers possess high level of intelligence.
6. E.Q. provides a way to use human skills.
7. The size of the group affects the working of the group.
8. Politics may be good or bad for organization.
9. Kurt Lewin's model of organizational change is one of the early models of planned change.
10. Yoga is one most effective remedy for stress.

Q2. What is healthy personality? Discuss the characteristics of healthy personality. (15 Marks)

OR

Q2. A) Discuss the concept of understanding self through Johari windows. (8 Marks)

B) Explain the concept of man and four models of man. (7 Marks)

Q3. Define Politics. Discuss in detail the political games. (15 Marks)

OR

Q3. C) Explain setting team goals. (8 Marks)

D) Define Conflict. Discuss the four major types of conflicts. (7 marks)

Q4. Discuss in detail the causes and ways of dealing with stress. (15 Marks)

OR

Q4. A) Discuss the types of organizational culture. (8 Marks)

B) Discuss Maslow's Need hierarchy theory. (7 Marks)

Q5. A) Discuss the types and symptoms of stress. (8 Marks)

B) Explain the organizational development techniques. (7 Marks)

OR

Q5. Short Notes: (Any-3) (15 Marks)

- a) Six Thinking Hats
- b) Types of Genes and Genetic abnormalities
- c) Five dimensions of Emotional intelligence
- d) Stages of group development
- e) Bases of power