

Commerce

NB: All Questions Are compulsory Max.Marks 100

Max Time 3 hours

Figures to the right indicate full marks

Q.1. Objective Questions:

A) Choose the correct answer from the options given below: (ANY 10) 10 Marks

1. _____ introduced the concept of Kaizen.
(Deming, Masaaki Imai, Ishikawa)
2. The concept of quality circle was introduced by _____.
(Masaaki Imai, Ishikawa, Deming)
3. Quality circle is a _____ group of workers.
(Voluntary, mandatory, involuntary)
4. _____ is a technique of inventory control
(ABC analysis, TQM, PPC)
5. Routing is followed by _____.
(Scheduling, packing, dispatching)
6. _____ introduced the concept of TQM
(Deming, Masaki Imai, Ishikawa)
7. Productivity is the ratio of output to _____.
(Input, wastage, sales)
8. Scheduling means _____.
(Time table, dispatching, routing)
9. JIT stands for _____.
(Just in Time, Job in time, Japan in time)
10. _____ is an element of production planning.
(FSN, ABC analysis Dispatching)
11. In ABC Analysis, which category has high value goods and requires strict control.
(Category A, Category B, Category C)
- 12) Zero inventory control system is also called as
(Just in time, EOQ, ABC)

B) State whether the following statements are true or false. (ANY 10) 10 marks

- 1) Routing is the first step in PPC.
- 2) Category A goods are low value goods
- 3) The ratio of output to input is also called as production.
- 4) Capital Market deals in short run type of funds.
- 5) SEBI regulates the activities of Stock Exchange.
- 6) SEBI protects the interest of investors.

- 7) Mutual Funds are regulated by CRISIL
- 8) Microfinance provides small loans to low income
- 9) group people.
- 10) Concept of Quality was first introduced in Japan.
- 11) Credit Rating is mandatory.
- 12) CARE does credit Rating.
- 13) EOQ is an Inventory control technique

Q.2) Answer ANY TWO.

15 marks.

- 1) What are the factors affecting Productivity.
- 2) Explain the steps in PPC.
- 3) Suggest measures to improve productivity.

Q.3) Answer ANY TWO.

15 marks.

- 1) Explain any two techniques of Inventory control.
- 2) Explain measures to improve service quality.
- 3) What are dimensions of Quality.

Q.4) Answer ANY TWO.

15 marks.

- 1) What are functions of SEBI
- 2) What are functions of Stock Exchange
- 3) What are advantages of Credit ratings.

Q.5) Answer ANY TWO.

15 marks.

- 1) What are factors responsible for growth of Mutual Funds in India?
- 2) What is the importance of Microfinance
- 3) Write a note on Dematerialisation of Shares.

Q.6) Answer ANY FOUR short notes.

20 marks.

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|--------------------|--------------|
| 1) Quality Circles | 4) EOQ |
| 2) Start Ups | 5) ISO :9000 |
| 3) TQM | 6) CRISIL |

***** All the Best*****