

Q.1 Answer the following:

A) Multiple choice question (Any 8):

(8 M)

- 1 _____ is extension of excel file
a) .doc b) .txt c) .exe d) .xlsx
- 2 Which area under Pivot table fields provides arithmetic calculations? _____
a) Filters b) Columns c) Rows d) Values
- 3 In _____ reference no dollar sign is used.
a) Mixed b) Absolute c) Relative d) Complete
- 4 What will be output of =Mid("Ramanujan",5,3)
a) anu b) jan c) nuj d) Ram
- 5 An organised collection of related data or collection of data is called as _____
a) Records b) Columns c) Database d) DBMS
- 6 _____ keys are defined as the minimal set of fields which can uniquely identify each record in a table
a) Super b) Candidate c) Primary d) composite
- 7 _____ is second stage of SCM
a) Develop b) Plan c) Deliver d) Return
- 8 _____ is the most essential component of customer relationship management.
a) Sales Force Automation b) Supply Chain Management
c) Enterprise Resource Planning d) Workflow Automation
- 9 A Debit card is issued with a _____ for security reason.
a) One Time Password b) Personal Identification Number
c) Character Password d) Mobile Number
- 10 The acronym 'RTGS' stands for _____
a) Real Time Grow System b) Real Time Gross Settlement
c) Real Time Gross System d) Real Time Got Settlement

B) State whether the following statements are true or false (Any 7):

(7 M)

1. A worksheet is a excel file.
2. FV stands for future value.
3. By default, a cell reference is a relative reference.
4. Flat file stores data in a single file.
5. Network model is based on graph theory.
6. A composite key is a candidate key.
7. Credit card contains microchip.
8. Material flow is not a part of SCM.
9. SCM is not a part of CRM.
10. ERP increases lead time.

Q.2 Answer the following:

A) What is a reference style? Explain with example relative and absolute reference. (15M)

OR

B) Explain the Financial Functions in Excel any five with examples. (15M)

Q.3 Answer the following:

A) What is Database? Describe different types of data models. (15M)

OR

B) Describe relational database and the relationship between entities. (15M)

Q.4 Answer the following:

A) What is SCM? Explain the information material and money flow in SCM. (15M)

Explain the benefits of SCM.

OR

B) What is SFA? Discuss various task performed by SFA. (15M)

Q.5 Answer the following:

A) What is online trading software? Describe various kinds of online trading. (8 M)

B) Explain e-banking in India and various tools available for e-banking. (7 M)

OR

C) Write short notes on (Any three): (15M)

1) HLOOKUP

2) DATE & TIME Functions in excel

3) Hierarchical model

4) ERP

5) Debit card