

FYBBI sem II Reg. Exam May - 2022

Malini Kishor Sanghvi College of Commerce and Economics

14/5/22

Organizational Behaviour

Class: FYBBI Sem II

Note: All questions are compulsory with internal choice

Section B



Marks 40

Q2) Answer the following (Any One)

(10 marks)

- A) What is organizational behavior? What are the various levels of organizational behavior?
- B) Explain the job Characteristic model of Organizational behavior
- C) Explain the expectancy theory of motivation

Q3) Answer the following (Any One)

(10 marks)

- A) What are the various stages of group development?
- B) Explain the Johari window.
- C) What are the different types of teams?

Q4) Answer the following (Any One)

(10 marks)

- A) How is organizational Culture created and maintained?
- B) Define conflict. What are the various conflict resolution strategies?
- C) What are the different types of resistance to change?

Q5) Answer the following (Any One)

(10 marks)

- A) What are the major Organizational Development intervention strategies?
- B) Explain Total Quality Management
- C) What are the essential aspects of an OD program?